

Code of Conduct

The Swavesey Squash Club Code of Conduct is designed to ensure a safe and enjoyable environment for all those at the club.

By joining as a member, you agree to abide by the club's Code of Conduct. This will help the club run seamlessly and avoid any issues.

Members should abide by the following:

- Maintain a sportsmanlike attitude on- and off-court.
- Comply with the law at all times. Violence, abuse, or any other illegal behaviour will not be tolerated. Aggressive, abusive, or insulting behaviour is not acceptable.
- Not do anything which is likely to intimidate, offend, insult, humiliate or discriminate against any other person on the ground of gender, race, disability, age, religious or political belief, sexual orientation, social background, ethnic origin, language, marital or civil partnership status or pregnancy.
- Wear clean, non-marking shoes on court. Keep these as indoor-only shoes which you change into when you arrive at the club (not treading through the car park and bringing in mud).
- Old grips can also mark the court so please check yours is in good condition prior to playing.
- Visitors are welcome and encouraged. The visitors' policy is that each visitor gets a first visit free of charge and then subsequent visits are £4, transferred to the club account (self-monitored honesty system).
- Visitors are subject to the same Code of Conduct as members, and particular note should be made of visitors having appropriate footwear and equipment. Any non-playing visitors shall be subject to the same Code of Conduct.
- The club will hold members responsible for any damage they or their visitors cause.
- Coaching: we have a number of coaches available at the club for private and group lessons. Please note that members should not take coaching from those other than the approved club coaches, namely: Ali Loke (head professional); Will Wilkinson (assistant coach); Kam Patel (assistant coach); Richard Loke (performance coach). Enquiries for private coaching should go through Ali Loke.
- We have an honesty bar at the club where drinks, grips, balls, energy bars, and so on are available for purchase. There is a price list nearby and any items taken should be paid for.
- Members must pay any fees due promptly.
- Please note that the club is an unmanned facility and whilst every effort is made to provide a safe environment for squash and related activities, ultimately, it is the responsibility of the individual member to assess their own safety. There are protective goggles provided (stored upstairs in cupboard behind court 2) which members should use at their own discretion for themselves and guests. Any club equipment should be assessed for safety prior to use and problems reported to Ali so that they can be resolved.
- Regarding children, vulnerable adults, and safeguarding, whilst the club makes every effort to provide a safe environment for all to enjoy, we operate an unmanned facility

and so parents/guardians should assess any potential risks themselves and act accordingly.

Disciplinary Procedures

The procedures detailed below will be used in the handling of all disciplinary matters related to Swavesey Squash Club.

The exact nature of the offence will determine the appropriate course of action in any particular situation. All individuals will be treated impartially and no acts of favouritism or discrimination will be permitted.

Any complaint shall be brought to the attention of the Club Committee. The Committee shall decide on the appropriate course of action.

The Committee shall have the right to suspend or exclude any member for contravention of the Club Constitution, documented rules, or Codes of Conduct that may exist at that time, or for good and sufficient reason. In exercising these powers, the Committee shall adhere to the Club's Disciplinary Procedures. Appeal against refusal or removal may be made to the members.

In the case of there being any ongoing risk to the wellbeing of members of the club, the committee is within its rights to take immediate action to protect the club members and should act accordingly.

In the case of a suspension or exclusion of any member, the member may appeal against refusal or removal to the members. In this case an Appeals Board shall be formed whose role shall be to consider any such appeal against the Committee's decision.